



**AzamPay Tanzania Limited**  
Haile Selassie Road,  
Plot 208, PO Box 2217,  
Dar Es Salaam, Tanzania.  
Phone: (255) 800-785-555  
Email: [info@azampay.com](mailto:info@azampay.com)

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## Privacy Policy

At AzamPay we respect the personal data of each visitor of our website. This section describes how the company processes the personal data which it collects from you or which you provide to it.

This Privacy Policy applies only to information collected through the Company Website. For any questions regarding this Policy,

For any questions regarding this Privacy Policy or any questions regarding the processing of your data and the exercise of your rights, you can contact the email address [info@azampay.com](mailto:info@azampay.com).

The Company collects and maintains data provided voluntarily by its internet visitors and which you disclose by entering the required personal information in the respective fields. Also, the Company undertakes to protect and use in an appropriate manner the information (hereinafter "personal data") collected online from its website. Finally, by using the Company's websites, the visitor declares that he is over 18 years old.

### Collection & Purposes of Use of Personal Data

At the Company we collect and manage exclusively the personal data that you voluntarily provide, when we ask you to fill in your personal data in the respective fields in order to make a reservation and which are necessary to satisfy your respective requests (gender, full name, date of birth, telephone number, email, ID/ passport number, nationality, home address and credit card details, where required). Where additional, optional information is requested, you will be notified at the time of their collection.

Specifically, personal data is collected:

- When you contact the Company by email, telephone or mail.

In addition to the information you provide to us voluntarily, certain information is automatically collected when you visit the Company Websites through the data tracking technologies we use (such as cookies, which collect information from your computer, including technical information such as IP address (internet protocol), your operating system, type and version of your browser). By using our website you accept the use of cookies. More information about the Cookies Policy can be found below.

By registering for the services provided by the Company you also consent to the storage and use of your Personal Data in accordance with this Privacy Policy.



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Your Personal Data is not used for purposes other than those listed herein, unless we obtain your prior permission, or unless otherwise required or permitted by law.

The purpose of the collection, use and processing of your personal data is a) the provision of services and products, which you request through the website for the receipt of which the use and/ or processing of them is required, e.g. online booking, and a) the consequent implementation of the contractual obligations in the most efficient way, b) the execution of requests or answers to your questions to facilitate the ordering process and its execution and c) the compliance with the obligations of the current legislation.

## **Transmission of Personal Data**

The Company transmits the personal data you provide, to providers and commercial payment services. It is emphasized that the data disclosed by these service providers may be used and retained by them for the purpose of fulfilling your requests and checking your booking. Providers may contact you when necessary to obtain additional information regarding your booking.

We recommend that you review the privacy practices of any third-party providers (if applicable) whose products or services you purchase on the Company Websites. In addition, providers may contact you when necessary to obtain additional information regarding your booking.

The Company may transfer certain personal data across geographical borders to other companies that work with it and/or store personal data in a jurisdiction other than where you are located. By providing their personal data via the Internet, visitors consent to this transfer and/or storage of their personal data abroad. It may also store your personal data in cloud environment.

## **Access in Personal Data & Rights**

At any time you have the right to be informed about your personal data, the purpose of keeping and processing them, as well as to correct, update or modify them, or to request their deletion by submitting a respective request to the email address: from the email address [info@azampay.com](mailto:info@azampay.com) address you have provided for contact. Some data will only be deleted after a specified period, for example once the purpose of the processing has been completed, or the retention provided by the law or contract or in order to protect our legitimate interests.

At any time, you have the right to object to the processing of your personal data and in general to exercise any right provided by law for the protection of personal data.

In addition, where the processing of personal data is based on your consent to the use of the website, you have the right to revoke it freely, without prejudice to the legality of the processing based on your consent, prior to revocation. To revoke your consent, you can contact us on [info@azampay.com](mailto:info@azampay.com).



## **Duration of Data Retention**

Your personal data is stored for so long as-in accordance with the applicable law - is necessary for the execution of the contract and for the establishment, exercise and/or support of legal claims.

When processing is required by the provisions of the applicable legal framework, your personal data will be stored as long as the relevant provisions require.

## **Privacy Policy Revisions**

The Company reserves the right to modify or revise this Privacy Policy in order to comply with applicable legal or regulatory obligations, as in force from time to time. In case of amendments, the Company will indicate the date of modification or revision of this Privacy Policy. However, you should review this Privacy Policy from time to time to see if there are any changes to the way you handle your Personal Data.

This Privacy Policy was created on 11 August 2022.

## **Cookies**

We use data through cookies for the proper operation of the website, as well as information that help us provide the maximum of our services.

The types of Cookies we use are:

- a. **Necessary Cookies**  
The lack of cookies in this category affects the operation of the website. Without them, features such as logging in, searching for ferry offers, online booking and ticket purchases or online payments are not possible. Disabling such cookies means that you will not be able to use our website.
- b. **Performance & Optimization Cookies**  
These cookies store anonymous information about the behavior of users when browsing our website, usage statistics, performance, etc. The purpose is to improve the operation of the website and your experience.
- c. **Third Party Cookies**  
While you are browsing our site, we may link you to another company's website - such as our Facebook account, our Twitter account, etc. These websites may sometimes place

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cookies on your computer, which we do not control; therefore we suggest you visit their website in order to obtain relevant information.

d. Security Cookies

We use security cookies to verify users, to prevent the illegal use of log-in credentials and to protect user data from unauthorized parties.

e. Disable Cookies

You can control or delete cookies depending on your wishes.

You can also prevent cookies from being installed on your computer by adjusting the settings in your browser.

Keep in mind that disabling cookies will affect the functionality of this and many other websites you visit. Disabling cookies will result in disabling certain features of this website as well. Therefore, we recommend that you do not disable them.